

Explore Your Career with Yamaha Motor Pakistan (PVT) LTD

Yamaha Motor Pakistan assembles, manufactures, markets, distributes, sells and services Yamaha brand motorcycles and their parts & accessories with a distribution network spanning more than 150 cities since 2015. With the customer's need for style, comfort and great performance in mind, we have strived to deliver superior quality and options for every market. We are looking for young and energetic candidates for the following positions based in Karachi.

1- Position: Junior Executive- Customer Service (Field Operations)

Qualification:

- D.A.E/B. Tech Mechanical/ Automobile from a reputable institute.



Experience:

- 1-2 years of relevant experience in Field Operations.

Responsibilities:

- Handling customers complaints and assuring customer satisfaction.
- Resolving and reporting of product technical issues.
- Assuring proper operational of warranty procedures and taking actions to improve.
- Managing, maintaining and improving dealer's network.
- Dealers training and guidance to improve performance level.
- Assuring Parts & Yamalube availability for customers on grass root level.
- Achieving set targets in terms of volumes for Yamalube & Parts.
- Work in close liaison with other departments to improve output related to Customer Service Affairs.



Interested candidates may share their resumes at career@yamaha-motor.com.pk with subject "Junior Executive- Customer Service (Field Operations)" written in subject line latest by 9th January, 2021.

www.yamaha-motor.com.pk