DIRECTORATE OF INDUSTRIAL LIAISON

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WE'RE HIRING!

SENIOR MANAGER INFORMATION TECHNOLOGY

The Senior Manager is responsible for planning, implementing and managing the organization's IT infrastructure, systems and digital initiatives to support operational efficiency, data security and business continuity.

KEY RESPONSIBILITIES:

- Develop and implement IT strategies aligned with business objectives and Refinery operational requirements.
- Ensure compliance with company policies, regulatory requirements, and industry best practices.
- Prepare IT budgets, manage costs, and optimize technology investments.
- Oversee IT infrastructure, including servers, networks, data centers, cloud platforms, and end-user systems.
- Ensure high availability, reliability, and performance of mission-critical systems, including ERP, SCADA and production monitoring systems.
- Implement and maintain cybersecurity frameworks to protect industrial control systems (ICS) and corporate IT environments.
- Conduct/supervise regular risk assessments, vulnerability testing, and disaster recovery planning. Ensure data protection, backup, and business continuity plans are in place and tested.
- Oversee implementation and maintenance of enterprise applications.
- Support digital transformation initiatives, including automation, data analytics, AI, and IoT solutions relevant to refinery operational requirements.
- Coordinate with business users to identify technology-driven process improvements
- Manage service level agreements with vendors and service providers
- Lead IT projects including system upgrades, migrations, and new technology deployments.
- Ensure projects are delivered on time, within scope, and budget.
- Lead, mentor, and develop IT team members. Define KPIs, conduct performance evaluations, and ensure continuous skill development.
- Promote a culture of safety, compliance, and continuous improvement.

REQUIREMENTS:

- Bachelor's degree in Computer Science, Information Technology, Engineering, or related field from a recognized university (Master's preferred).
- 10–15 years of progressive IT experience, with at least 3–5 years in a managerial role.
- Prior experience in a Refinery, Oil & Gas, Energy, or heavy industrial sector will be preferred.
- Relevant certifications (ITIL, PMP, CISSP, CISA, Microsoft, Cisco, SAP, etc.) are an advantage.

Apply at talent_connect@nrlpak.com with subject "Senior Manager IT"