

23-12-2021



Wavetec is on the lookout for the position of **Customer Support Engineer**.

### **Responsibilities:**

- Supporting customers with day-to-day technical problems and managing major accounts to ensure great customer satisfaction and therefore recurrent sales.
- Collecting feedback from our customers/clients about the quality of service after every service call
- Offering pre and post-installation technical support over the phone or physically onsite, to Customers, as well as providing after-sales support.

### **Requirements:**

Education: Bachelors in CS or relevant field

- Good Knowledge about Networking
- Must have strong interpersonal skills and communication skills
- Sound knowledge of writing Queries in SQL
- Good Knowledge about troubleshooting in the windows platform

Interested candidates may send their resumes to

**anjana.dheeraj@wavetec.com** by mentioning the position in the subject line