Dated: 11-7-2025

Gerry's Information Technology (Pvt.) Ltd
http://www.gerrys.net/

About Us:
Gerry's Information Technology specializes in provision of diverse sets of connectivity solutions and services nationwide, applying leading edge technology to a total systems perspective to solve our clients' most challenging technical problems.

We are in search of Fresh Graduate Intern and experienced professionals for the full-time positions of **Telephony Engineer** based in **Karachi**. The position levels include:
1) Internship – Fresh Graduate
2) Junior Telephony Engineer
3) Senior Telephony Engineer

Job Description
- Support routine operations of the on-premise SIP based Telephony Platform (experience with either Cisco or Avaya), and Cloud communication platforms.
- Administration of user accounts, phone configuration, updates, user applications, and other related tasks.
- Monitor deployment and health of telecom circuits through strategic communication with vendors and network bodies.
- Generate monthly telecom usage reports from multiple sources.
- Assist with the testing of updates (OS, phone platform, new features, etc.).
- Create and cultivate sustainable working relationships with company clientele.
- Participates in the execution of IT projects as assigned.
- Generate reports of call research activities and log call anomalies for client.

Requirements
- BE / BS in Computer, Electronics, Telecom Engineering
- Min 2 years of experience in IT / Production Support, IP Telephony Support, Deployment or Development, Contact Center technical operations or PBX. Support.

- Must have prior experience or skills of working on any Linux OS (CentOS, Redhat, Ubuntu, Open source etc.)
- Must have knowledge of Networks (IP, TCP, UDP, TLS)
- Strong knowledge of SIP, RTP and other signaling / media transport protocols will be an added advantage.

4) Interested candidates should send their resume to hrgit@gerrys.net mentioning **"Application for Telephony Engineer** (Internship / Junior Telephony Engineer/ Senior Telephony Engineer)"** in the subject line.

Final-year students and Fresh graduates with a valuable opportunity to begin their careers in a dynamic and growth-oriented environment.

- **Mechanical Engineering**
- **Electrical Engineering**
- **Civil Engineering**
- **Chemical Engineering**
- **Industrial & Manufacturing Engineering**