

**ONE WINDOW OPERATION - Industry Services Portal (Phase - I)**

**Background:**

As a part of DIL commitment to strengthening the industry-Academia-Government nexus under the Triple Helix Model, the DIL is pursuing key initiative outlined in our Strategic Plan 2029 and as recommended during the last DIL's Leadership Conference 2024. DIL has initiated a three-phase model to achieve the objective, and the first phase of the model involved establishing a "One Window Operation - Portal System". This initiative focuses on fostering self-reliance by streamlining communication and coordination with industries for collaboration. The Portal will serve as a centralized platform to facilitate various industrial and government entities. To effectively establish this portal, we are proposing its development in Yearly Objective 2k25.

**Action Plan:**

Sr.No	Stage	Activity	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25
1	Objective	<b>Define Objectives:</b> 1. This initiative focuses on fostering self-reliance by streamlining communication and coordination with industries for collaboration. The portal will be a centralized platform that facilitates various industrial and government entities. 2. Facilitate industry-academia-govt collaboration for material testing, training, consultancy, R&D, and others.	Jan											
2	Input	<b>Stakeholders Consultation:</b> Input from top management, Chairpersons/Laboratory Incharges/Heads of Research Centres, industry representatives, and IT experts.		Feb	Mar									
3	Planning & Requirements	<b>Identify Core Functionalities:</b> 1. Design of Data Collection Template. 2. Portal System Design & Architecture.				Apr								
4	Development	1. Laboratories 2. Research Centres. <b>Draft of Portal System:</b> Draft initial Portal System Design & Architecture in Collaboration with experts. <b>Review - Drafted Portal System:</b> 1. Review & Finalization of Initial setup of the Portal System. 2. Data entry in Portal System. 3. Permission of Portal Hosting at NED.					May	Jun	Jul					
5	Testing & Deployment	<b>System Testing &amp; Monitoring:</b> Monitor Portal performance and address any issues. <b>Deployment:</b> 1. Pilot Run. 2. Portal Deployment at DIL Website. 3. Portal Deployment at NED Website home page.								Aug	Sep			
6	Staff Training	<b>DIL Staff Training:</b> 1. Director 2. Staff nominated by the Director.										Oct		
7	SoP	<b>Documentation:</b> 1. In parallel, Upload a PDF brochure of One Window Operation at the DIL website. 2. Develop a Standard Operating Procedure/Operational Manual/User Manual.											Nov	
8	Launching	<b>Soft Launching:</b> Officially launch "One Window Operation - Portal System".												Dec

**Legend:**

Planned	
Actual	